

October 15, 2016

NLCERA EMS Rural Fire Chief's Quarterly Meeting:

- 1) Introductions and welcome
 - a. Members in attendance: Letitia Betchel, Vanessa Fournier, Gary Green, Mike Gress, Steve Main, Jim Perry, Mark Rode, Bill Salmon (see attached roster)
- 2) Approve July 23 meeting minutes
 - a. Approved, no questions.
 - b. Bill reminded everyone the NLCERA EMS Rural Fire Chiefs Quarterly meeting minutes are found at: www.poudre-fire.org, About US tab, NLCERA EMS Advisory Committee webpage - at the bottom of the page.
- 3) Administrative
 - a. Agency Letters status
 - i. All nine of the NLCERA fire and LCSO agencies have returned their letters.
 - ii. PFA is finishing with signing the LCSO letter of Acknowledgement.
 - iii. Bill – an historic time for the NLCERA to have all these organizations moving forward with EMS improvement through the EMS Contract.
- 4) Operations
 - a. PVH EMS updates
 - i. PV240 is primary to the rural NLCERA
 1. Staffing bids will be going to one year for crew consistency
 2. Steve asked if any issues with ground or air resources
 - a. Praise from the room for PV240 and air resources
 - b. Each agency provide an update
 - i. Working well, not working well
 1. Again, what is working well is PV240 and consistent crew relationships when running calls with NLCERA rural fire and ems.
 - ii. How to improve?
 1. Discussion about the NOCO EMS Feedback Forms located at PVH's NOCOEMS website.
 - a. Encouragement to all to have their crews fills out a form for recognition, questions, comments, or contract compliance issues.
 - iii. Communications?
 1. Paging question regarding dispatch
 - a. Discussion about the difference between receiving an initial page of an EMS call and then receiving a full update, or dispatch EMDing the call and paging once with full information.
 - b. Steve – described how many calls begin each month as a medic uncoded and then are updated.
 - i. Issue: Having PVH EMS enroute as soon as the call is identified as a medical, vs. having the full EMD call

processing time before the call is sent to FC Dispatching.

- ii. Concerns that LCSO Dispatch has about two pages and driving POV's to incident or station causing accidents.
 - 1. Discussion if this should be a training issue at each organization?
 - 2. Organizations should develop policies requiring stopping the vehicle if reading updated page.
- iii. In the end, seemed there is some support to try the initial page and update model if available.
 - 1. Bill – call processing research has been going on for many months. No current discussions of changing dispatch models, but we are exploring all aspects of this issue.
 - 2. Steve to take to LETA steering committee meeting on Monday for discussion.
 - 3. Jim – many advantages to having PVH EMS enroute earlier
 - 4. Call Steve if you have input from your departments.

2. Needs?

- a. New Bald Mtn. communication tower at least a year in the future. Need to bring electric lines to the site.

c. EMS Patient Care forms

- i. Bill asked if all rural fire entities are using the NLCERA EMS patient form.
 - 1. Members present were not aware of these forms.
 - 2. Steve to bring to future meetings.
 - a. Steve to have John bring forms to future training
 - 3. Bill advised RC fire used the NOCOEMS Feedback Form to obtain more forms.

d. First arriving EMS establishing “At Patient” - discussion

- i. All present described making an effort to call “at patient”
 - 1. Noticing at times it hasn't been recorded by dispatch when they do their reports.
 - a. Bill – please send in a NOCOEMS Feedback Form each time so we can establish is it technology or dispatch caused.
 - i. We are all trying to improve the system by looking at specifics.
 - ii. Bill described how much is happening with PFA and PVH to improve our “at patient” data.

5) Training

- a. PVH EMS update

- i. Steve – PVH EMS is hoping to develop a regional grant to purchase new long spine boards with full vacuum splints. John will be having a demo model in the future to get feedback.
 - 1. Positive comments and support for this effort.
 - 2. Discussion – will help immensely on carry outs in the rural EMS
 - ii. John’s training is going well
 - iii. Discussion about how beneficial the Water Valley EMS skills’ training was for those who attended.
 - b. Feedback from member agencies
 - i. Request to have similar to Water Valley in the Rural NLCERA
 - 1. Bill – discussion about the importance of the NLCERA Chief Officers guiding their members who sign up for these training events to keep the commitments. It is hard to put on high quality events with many resources and only have a few people attend.
 - ii. Mark (CLVFD) – How do rural fire/ems request secure patient information to follow up on calls.
 - 1. Discussion – frame request through education and learning how to improve response.
 - 2. Discussion – best for formal process to begin with submitting the NOCO EMS Feedback Form. This information will be routed to the proper person for follow up.
 - a. PFA and PVH - You will receive a response from every form.
 - 3. The switch from Air Link presenting training to PVH EMS has improved the hands on offerings.
 - 4. Question – is PV240 4X4 – yes.
 - iii. Jim (GVVFD) –
 - 1. Hoping to retain role as fire chief in 2017
 - 2. Going to be short handed during the end of October
 - 3. Art no longer responding with GVVFD
 - 4. Question to Steve about removing members from physician advisor groups?
 - a. Steve to have Tom or John contact Jim with a solution.
 - 5. Have three new EMTs, inexperienced
 - 6. GVVFD has a paramedic responding
 - a. See vi. Mark below for discussion of coordinated compliance.
 - 7. Good cooperation with CLVFD and RFLVFD for EMS during daytime
 - 8. Discussion – EMT class for probationary firefighters. GVVFD does not pay for them to go until off probation.
 - a. Suggestions to reimburse them in increments annually until paid back.
 - iv. Letitia (WFPD) –
 - 1. Will have two more Paramedics online in November
 - 2. Five members going to next EMT class
 - 3. Other with PVH EMS going well
 - 4. Advised of purchasing a new cardiac monitor with grant funds

- 5. WFPD has an EMT med kit bag construction person
 - a. Contact Letitia if need contact information
 - v. Mike (PFA) –
 - 1. Asked Steve about the auto pulse and which was more effective, manual CPR or the auto pulse:
 - a. Manual is better on scenes
 - b. Auto pulse is better when transporting
 - i. Can fly with auto pulse
 - vi. Mark (CLVFD/RFLVFD) –
 - 1. No changes in staffing
 - 2. Have paramedic living and responding with RFLVFD
 - a. Discussion of if they are responding as an EMT or under QRT as a paramedic
 - i. Discussion of need to develop NLCERA EMS Contract coordinated compliance model and documents for any NLCERA agency with an ALS provider to setup coordinated compliance.
 - 1. PFA and PVH to assemble a working group to develop a model and process for any NLCERA agency entering into coordinated compliance.
 - a. Steve to meet with Dr. Tremblay about coordinated compliance.
 - vii.
- 6) PFA Data Base (PDB) Results for Quarter/Year
 - a. We will share compliance data relating to zones and response times.
 - i. Discussion of the data presented in the agenda packet given out at the meeting.
 - ii. Bill reviewed the zone map in the packet, and on display for comment.
 - 1. Zone times were discussed for feedback.
 - a. Discussion from members – consensus not able to judge from their perspective.
 - b. Bill – PFA and PVH looking at the map and zones for accuracy of response times.
 - c. Display map showed January – August contract exceptions and compliant response call locations.
 - b. Continuous improvement
 - 1. Perceptions about the NLCERA zones and times for accuracy?
 - a. PFA will continue to bring response data to the NLCERA Rural Fire Chiefs for comment and feedback.
 - c. Large Map for Display
 - d. Handouts of [maps](#) and times for discussion
 - e. Open to discussion
- 7) NLCERA Feedback Forms
 - a. Only one department seems to be using them
 - i. Rist Canyon is using the NOCOEMS Feedback Form

1. Encourage use for feedback and needs
 - b. Any issues?
 - c. Requesting a test form from each department?
 - i. We didn't discuss how this might happen, but if your department wants to test the form process please send in a test form and you will receive a response.
- 8) Other Feedback, comments or issues?
- 9) Next meeting: Proposed Saturday, February 18, 2017, 08:30-10:00 at the Western Ridge Restaurant.
 - a. Meeting and times agreed upon by group
 - b. PFA – committed to high quality and substance for these quarterly meetings.
 - i. Please encourage as many of the NLCERA entities to send a representative if possible.