



NLCERA EMS Contract

Quarterly Rural Fire Chiefs Meeting - Minutes

February 18, 2017

NLCERA EMS Contract

Rural Fire Departments:

Greetings NLCERA EMS Rural Fire Chiefs and designees,

Please see the minutes from our February 18, 2017 meeting.

Meeting minutes:

- 1) Introductions and welcome
 - a. Brief introduction of each person attending
 - b. Began with breakfast buffet
- 2) Initial/update meeting roster
 - a. See Appendix A for roster
- 3) Approve October, 2016 meeting minutes
 - a. Minutes approved
 - b. Bill reminded the minutes can be found on the Poudre-Fire.org website under the About Us tab, NLCERA. Rural Chief's Quarterly meeting minutes are at the bottom of the NLCERA EMS Advisory page.
 - c. Discussion/ Approved: Rural Fire Chiefs to have a link to the quarterly meetings webpage which will be a separate webpage. The link will be accessed from the NLCERA EMS Advisory main page.
- 4) Administrative
 - a. 2016 Data review
 - i. Zones 3, 4, 5
 1. Handouts were distributed of the 2016 data showing all NLCERA zones, but focus was on zones 3, 4, and 5.
 2. Data in 2016 showed compliance at or above 90%
 - a. Zone 1 Emergent 96%
 - b. Zone 1 Non-emergent 94%
 - c. Zone 2 Non-Emergent 98%
 - d. Zone 4 Non-Emergent 97%
 - e. Zone 5 97%
 3. Data in 2016 showed compliance less than 90%
 - a. Zone 2 Emergent 88%

- b. Zone 3 Emergent 72%
 - c. Zone 3 Non-Emergent 73%
 - d. Zone 4 Emergent 88%
- b. Follow-up information regarding responses?
 - i. Bill (PFA) advised 2016 was a growth year which included the NLCERA and WFPD data. PFA NLCERA contract compliance has created a continual improvement process which PVH-EMS can opt to participate within for zones below 90% compliance. This improvement process involves a plan and then extensive research performed by PVH-EMS in the approved format to determine the root causes of monthly data falling below 90%. PVH-EMS has willingly participated and is providing significant results since inception of the improvement format beginning in October, 2016.
 - ii. In 2017 the NLCERA and WFPD are separate for data considerations since there are two separate contracts.
 - 1. PFA will continue to bring quarterly data for the NLCERA for review at the quarterly meetings.
 - 2. Improvement research results will be discussed at quarterly meetings.
 - iii. Jim Herrington (LVVFD) advised Livermore is requesting responses from Albany County, Wyoming to cover their extreme north areas. This may involve air resources as well.
 - 1. Discussion about the initiation of air resources from Colorado and Wyoming. Problem: not having an IC on scene with air resources arriving without being aware of separate response requests to the same location.
 - a. Bill advised this is a significant issue being addressed also at the NLCERA EMS Advisory Committee.
 - b. Jim H. advised group that on VHF there is a channel - "AirGuard" - which apparently cannot be tuned out for air resources.
 - i. PFA to research and advise this group how the AirGuard channel may be available to assist.
 - c. At this point, agreed all entities potentially involved be aware and query PSAPs check for duplicate air resources.

5) Operations

- a. PVH EMS response updates
 - i. Ted Beckman (PVH Division Chief, Continuing Education) handed out the UCHHealth 2017 continuing education plan.
 - 1. Contact Ted Beckman to receive this plan.
 - 2. Much discussion about the proposed use of video as a primary means of delivering EMS CME training.
 - a. Ted advised the previous Rural Chief's meeting reflected the effectiveness of the past video training.
 - i. Discussion from the group regarding video being the primary and the importance of in-person

- trainings to improve quality of education and retention.
 - ii. Members present expressed the importance of “hands-on” training for their responders.
 - iii. Mark R. (CLVFD) asked about Airlink being able to provide monthly classes as had been done previously?
 - 1. Ted to check into this option.
 - 3. Other significant change proposed by PVH-EMS is to reduce the number of on-site classes for each department from one per month to twice per year for each entity.
 - a. Ted expressed this was due to staffing and limited resources.
 - b. The members present expressed concern that quality of skill maintenance can become an issue with this plan.
 - c. Bill (PFA) asked Ted if this was a “set in stone” plan?
 - i. Ted advised this plan is on a cycle and is planned to being on April 1, 2017.
 - 4. Each week, on every Wednesday, there will be skills practicals at Southside ambulance station.
 - a. Available to all NLCERA responders.
 - i. Three component pieces:
 - 1. Video training
 - 2. Practical training
 - 3. Competencies
 - 5. PFA to follow-up with PVH-EMS regarding the proposed 2017 CME training plan.
 - 6. Rural Fire Chiefs to meet to coordinate a response to the proposed 2017 CME training plan.
 - 7. Bill (PFA) and Gary G. (WFPD) will research EMS Contract requirements to provide to the Rural Fire Chiefs.
 - a. Bill to follow-up with an email regarding contract specific training requirements.
 - ii. Ted advised PV240 will be staying in Wellington’s district and not responding to the rural NLCERA as was the case in 2016.
 - 1. Discussion about the ramifications of this decision
 - a. Ted – East Side will be the primary responding ambulance to replace PV240 to the western mountains.
 - b. Schedule when this is PV240 change is to begin was not available at this meeting.
 - iii. Airlink is being rebranded to look differently but are the same in all aspects for response and ownership.
 - 1. New brand with be “Lifeline”
 - 2. Per Ted - all business agreements the same (subscriptions for mountain response)
 - iv. PVH Ambulances being rebranded and look different

1. Will show PVH-EMS and UCHealth
 - v. PVH-EMS has hired a new Director – Pat Songer
 1. Be onboard by end of March, 2017
 2. Pat has much experience serving with the “Burning Man” events
 - vi. PVH is opening the new Emergency Room – Contact Ted for a tour
 - vii. PVH-EMS will not be applying for a grant for vacuum backboards as referenced in the October meeting minutes. More on this option in the future.
 - viii. Send questions, comments, requests to Ted at his email:
Ted.Beckman@uchealth.org
- b. ALS capability within rural NLCERA fire districts
 - i. EMS Contract - Coordinated Compliance
 1. Interest?
 - a. Bill (PFA) initiated a discussion about the concept of coordinated compliance within the EMS Contract.
 - b. PFA, WFPD, and PVH-EMS are currently developing the coordinated compliance “bones” of how this can be applied to any NLCERA entity having ALS capability within their district.
 - i. The agreements and value to patients having ALS sooner is the reason to pursue coordinated compliance in the NLCERA rural areas.
 - ii. PFA to report back from the coordinated compliance development team meetings.
 2. Capability?
 - a. Query validated GVVFD, WFPD, LVVFD, RLVFD all have ALS potential due to specific current staffing within their respective departments.
 3. Other models?
 - a. Mark R. (CLVFD) asked about placing a PVH unit in the mountains during the summer to lessen response times.
 - b. Tom F. (RFLVFD) asked about a model of coverage change during May – September.
- c. ReadyOp Discussion
 - i. Larimer County OEM sponsored
 1. Demonstration at February, 2017 NLCERA EMS Advisory Committee meeting.
 - ii. Notifications to departments
 1. Available for personnel and resources contacts
 - iii. Quarterly meeting testing
 1. Update phone & email contact numbers quarterly
 - a. Update leadership Info
 - iv. Bill presented the ReadyOp benefit to the group and asked if all departments would be willing to participate.
 1. All agreed to participate

2. Bill to meet with Lori Hodges (LC OEM) to setup the NLCERA ReadyOp area with all 9 NLCERA agencies contact information.
 3. All NLCERA Fire Agencies to send top three Chief Officer contact information, as well as their infectious disease officer contact information. (Please send by March 1, 2017)
 4. The May 20, 2017 Rural Fire Chief's meeting will have a ReadyOp test to validate the contact information, as well as provide a reminder of the upcoming meeting.
- d. NLCERA Agency updates
- i. GLVFD – having some staffing issues, but working to improve situation
 - ii. LVVFD – Four more EMT's (14-15 total)
 - iii. PCVFD – One EMT in class, and a challenge to have enough qualified responders
 - iv. PFA – Mary advised that EMR responders program is being absorbed by the state of Colorado.
 1. Abilities of EMR's will be better defined
 2. Less time to train and get into systems.
 3. Can be a better option for rural EMS
 - v. Wildland Refreshers
 1. PCVFD – May 21 (TBA – Contact Chief Collins)
 2. WFPD – March (Contact Chief Craig Losasso)
 - vi. ICE training
 1. Request: If have ice and are training notify others to participate
 - vii. Recognitions?
 - viii. Needed Improvements?
 1. Craig L. (WFPD) suggested the possibility of applying for a grant to hire a recruiting/retention officer for the region to work with volunteer departments.
 - ix. How to improve?
 1. High water signs will be installed in canyons (Contact Lori Hodges, LC OEM).
 - x. Communications?
 1. 800 Meg in Rural NLCERA?
 - a. PFA is changing radios and will be going to dual band 800 meg radios.
 - i. Check with PFA's Chief Gress if looking to purchase 800 meg radios.
 - ii. Possible the new 800 tower to be in service August or September, 2017.
- e. "At Patient"
- i. LC Dispatch to prompt crews
 1. Are you at patient
 - a. PFA reinforced the importance of "At Patient" to show the first responder with the involved patient – BLS or ALS.
- f. Other issues?
- 6) Other Feedback, comments or issues?

- a. Many departments having events for Fire Wise or fundraising.
 - i. GLVFD – Fire Wise June 10, 2017 (Contact Chief Perry)
 - ii. PCVFD – Chili Competition April 8, 2017 - 18:00 (Contact Ralph Matzner 881-2466)
- 7) Next meeting (Second Quarter, 2017):
 - a. Proposed Saturday, May 20, 2017, 08:30-10:00 at the Western Ridge Restaurant.
 - i. All agreed this date was acceptable for the second quarter 2017 Rural Fire Chief's EMS meeting. Same place and times.

Please contact Bill Salmon (bsalmon@poudre-fire.org) or Mike Gress (mgress@poudre-fire.org) with Questions.

Please advise if you have any clarifications or additions to the minutes.

Bill Salmon
PFA EMS Contract Coordinator
970-218-9406 (cell)
970-416-4357 (office)

Appendix A

February 18, 2017 Roster

2017	NLCERA EMS Rural Fire Chiefs Meeting - February 18, 2017			
In Attendance	First and Last Name	Organization	Email	Phone #
1	Ted Beckman	PVH-EMS	ted.beckman@uchealth.org	
2	Letitia Betchel	WFPD	lbetchel@wfpd.org	
3	Hugh Collins	PCFPD	h.collins@gmail.com	970-881-2472
4	Tom Forbes	RFLVFD	tfbike@hotmail.com	281-838-5587
5	Mike Gress	PFA	mgress@poudre-fire.org	
6	Jim Herrington	LVFPD	Elbowcreek@gmail.com	
7	Craig Lasasso	WFPD	closasso@wfpd.org	
8	Mary Makris	PFA	mmakris@poudre-fire.org	
9	James Perry	GVVFD	gvfdchief1@gmail.com	
10	Mark Rode	CLVFD	markrode58@gmail.com	
11	Bill Salmon	PFA	bsalmon@poudre-fire.org	
12	Gerry Wagner	RFLVFD	gjwagner@centurytel.net	