



## NLCERA February 8, 2017

### EMS Advisory Committee Meeting Minutes

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NLCERA EMS Advisory Committee Meeting Minutes:

Attendees: See [attached roster](#)

Proposed Agenda:

- 1) Welcome existing and new members (sign roster)
  - a. **Jim Montague - PFA**
  - b. **Norm Miller - RCVFD**
- 2) Approval of [December 2016](#) meeting minutes
- 3) Review [Purpose and Mission](#)
- 4) UCH Operational Update
  - a. **Tom C. – PVH-EMS will not be seeking the grants in 2017 for vacuum backboards as was discussed in December. Funding criteria changed for this equipment. Other options to be researched.**
  - b. **PVH-EMS Training Division**
    - i. **Working to provide training to multiple agencies**
      1. **Virtual training three times each month**
      2. **South Side Ambulance will be a Wednesdays training site**
      3. **Other options for fire departments on site trainings**
  - c. **New Director of PVH-EMS**
    - i. **Pat Songer will be onboard March 27, 2017**
  - d. **Rebranding of ambulances – March 31 will have new Logo**
  - e. **New cots on ambulances that are self-loading**
    - i. **Wont' be able to exchange cots**
    - ii. **Only on front line ambulances**
      1. **Being installed over next few months**
  - f. **New ER opening end of February**
    - i. **Call Tom C. if want a tour**
  - g. **Duane R. – Air Link logo will change to “lifeline”**
    - i. **Dispatching out of University Hospital**
    - ii. **Other changes related to different UCHHealth locations.**

- iii. Update about multiple air resources enroute through multiple PSAPS
      1. Safety calls are being made in an attempt to notify
      2. Issue when the receiving agency is delayed or not on scene.
      3. No real solutions at this time other awareness and questioning and notifying if in a remote location served by multiple PSAPS.
      4. Carol and Diane to continue bringing this up at the I-25 Committee
- 5) PFA Compliance Update
  - a. We are working hard with PVH-EMS to bring about constant improvements for response to the NLCERA and WFPD.
    - i. Working on Coordinate Compliance
    - ii. Map zone research
    - iii. All working well together
- 6) Focused discussions on Challenges and Opportunities regarding:
  - o Communications
    - OEM – Lori Hodges ReadyOp Demonstration
      - 30 minute program overview
        - o Mark Moore is best ReadyOP learning contact (813-240-0307)
        - o Lori to
        - o Discussion about Everbridge vs. ReadyOp
          - Everbridge for public notifications
          - Readyop for government notifications
        - o Based on Rosters: needs to be kept update
        - o Needs to be at least 2 deep for each organization
        - o Dispatch tool available and forms that can be created for notifications
        - o Mobile App coming for this to connect people
          - PFA OEM is working on this.
        - o ReadyOP tabs can be limited to only those we would use
        - o Logins
          - Create a user one for agencies to notify within NLCERA
          - Create an Admin login for only those who will update information to keep it current.
      - Ready Op signup – Send an email as follow-up to Bill Salmon- (bsalmon@poudre-fire.org)
        - o Each agency is requested to send top three names and contact phone and emails. (By March 8, 2017)
        - o Send name and contact information for infectious disease person for each agency.
    - Dispatch Centers –
      - CAD Updates
        - o County wide shared dispatch system installed by 2019.
          - Much to be done
            - Fiber needed to Loveland
            - IGA's

- Scheduling IT meeting – platform discussions
    - Agencies back each other up and share data: 5 PSAPS
  - AVL Updates
    - AVL not installed in 2.9 upgrade
    - Tritech losing former Tiburon employees so difficult to obtain meaningful support
    - Not clear if we will have AVL with this CAD
      - Carol to continue working on Tritech for a resolution
- Dispatch Centers all have staffing needs
  - FC down 5 dispatchers
  - LC down 2 dispatchers
  - Challenges for all are the same
- Ongoing research (Cont. from December)
  - At Patient reporting
    - Diane has an “at patient” report generated each month
      - PFA and WFPD are announcing at patient; other agencies not so much.
      - Question and discussion: Possible to prompt agencies for at patient status.
        - Diane will ask her dispatchers to prompt the first on scene crews for their status of at patient.
    - Comments: At patient is a challenge for the rural responders.
      - Radio coverage issues and maybe consider 800 meg as an option once the new tower is operational.
        - Diane – the new tower should help with 800 meg and it should be a consideration. Transition to 800 would be difficult.
        - VHF is a constant because of wildland use.
        - Diane reminded all that LC Dispatch can patch VHF and 800 Meg if needed. Request this if having problems.
      - Low frequency of responses contributes to responders not remembering to announce at patient.
      - Reminder that writing the time down and having it entered later is better than nothing.

- Call processing
      - Still being evaluated for ways to improve.
  - PFA – Radios
    - Current status of new radios
      - PFA purchasing dual band radios to replace current 800 Meg radios.
      - New radios will have encryption capabilities
      - Naming convention will be by last name of each PFA member
      - Two months to new radios in service
    - Encryption solution timelines
      - Solved with new radios
  - OEM (FC and LC)
    - Upcoming planning/training events?
      - Lori advised there are two EOC and two Recovery exercises planned.
        - Recovery of Poudre Flood Exercise
        - High Water Mark – initiative
          - Pub Ed – signs for high water marks
        - Fort Collins, Loveland, Estes Park all included
        - Contact Lori if interested.
          - Lori to send Bill [master list of training](#) available for posting at the NLCERA page
  - NLCERA Feedback Forms - None
- Training
  - NLCERA Rural EMS Update
    - Rural Fire Chief’s Meeting February, 18
  - PFA/PVH Annual EMS Symposium
    - February 17, 2017; 08:00 – 16:30
    - Lincoln Center
  - Banner EMS offerings
  - Other Opportunities –
    - PVH EMT classes on NOCOEMS.net website
- Transport
  - UCH Update
  - Rural EMS calendar discussion
  - Air Resources
  - Lessons learned or improvements?
    - Tom F. described communication issues on a recent call north of Fort Collins.
    - Need to validate LZ’s in all NLCERA zones
    - Jim Disner sending Tom F. monthly reports – any agency can receive these.
- Planning
  - NLCERA – Map update

- GIS commercial layer update – PFA working on map zone updates.
  - Coordinated Compliance update
    - Working groups are meeting to develop these agreements.
  - Radio – large scale mutual aid class or video update (continued from December)
    - Move to April for discussion
- 7) As time allows - agency updates affecting NLCERA
- 8) Other or new business
- 9) Review of Specific issues identified for working subcommittee
- 10) Next Meeting: April 19, 2017
- a. Note: this is a change to the third Wednesday due to requests from members now have competing meetings on the second Wednesdays of the month.
  - b. Please let Bill Salmon know if this presents any issues for anyone.

Please contact Mike Gress or Bill Salmon with any questions:

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[bsalmon@poudre-fire.org](mailto:bsalmon@poudre-fire.org) (970-218-9406)

Larimer County and Colorado State OEM Training Opportunities:

**LARIMER EMERGENCY MANAGEMENT TRAINING & EXERCISE SCHEDULE**

DATE	TIME	COURSE /EXERCISE NAME	NOTES
2/1/2017	1430-1630	EOC Command and General Staff Meeting	Larimer C&GS Staff
2/22/2017	1300-1500	Position Specific Training - Finance Section	Larimer EOC Finance Section
2/23/2017	1000-1200	Position Specific Training - Logistics Section - WebEOC and ReadyOp Training	Larimer EOC Logistics Section and WebEOC Partners
2/23/2017	1300-1500	Position Specific Training - Planning Section	Larimer EOC Planning Section
2/28-3/2/2017	0800-1700	CO Emergency Management Conference	Colorado Springs, CO
3/14-3/15/2017	0800-1700	ICS 300 Course	City of Fort Collins
3/15/2017	0900-1200	ICS 100 / NIMS 700 Course	County Course - Open to Everyone
3/15/2017	1300-1600	ICS 200 Course	County Course - Open to Everyone
3/22/2017	0830-1200	EOC Ops and Plans TTX - IAP Development	Larimer Ops and Plans Staff
4/19/2017	0900-1600	Larimer County Full Activation EOC Exercise	Larimer EOC and Partners
4/20/2017	0900-1200	Damage Assessment Team Field Training	Larimer EOC Damage Assessment Team
5/15-5/16/2017	0800-1700	ICS 400 Course	City of Fort Collins
6/8/2017	1400-1630	EOC Command and General Staff Meeting	Larimer C&GS Staff
6/15/2017	TBD	CDPHE POD Exercise with Larimer Health	Larimer Health and OEM
6/21/2017	0900-1200	Position Specific Training - Planning Section	Larimer EOC Planning Section
6/21/2017	1300-1500	EOC Logs and Fin TTX - Resource Order/Track	Larimer EOC Logs and Fin Staff
7/2017	TBD	Joint Larimer Policy and COOP Exercise	Larimer Department / Division Heads / BCC
8/2/2017	0900-1400	Larimer Recovery Coordination TTX	Larimer Recovery Partners and RSFs
8/3/2017	0900-1200	Damage Assessment Team Field Training	Larimer EOC Damage Assessment Team
8/24-8/25/2017	0800-1700	ICS 300 Course	City of Fort Collins
8/24/2017	1400-1600	EOC Command and General Staff Meeting	Larimer C&GS Staff
9/13/2017	0800-1000	Position Specific Training - Finance Section	Larimer EOC Finance Section
9/13/2017	1000-1200	Position Specific Training - Planning Section	Larimer EOC Planning Section
9/13/2017	1300-1500	Position Specific Training - Logistics Section	Larimer EOC Logistics Section
10/7/2017	1000-1400	2016 Family Safety / Emergency Prep Expo	The Ranch McKee Building
10/11/2017	0900-1400	Larimer Recovery Coordination TTX	Larimer Recovery Partners and RSFs
10/12/2017	0900-1200	Damage Assessment Team Field Training	Larimer EOC Damage Assessment Team
11/8/2017	1330-1530	EOC Command and General Staff Meeting	Larimer C&GS Staff
11/2017	TBD	Larimer Policy Group Training	Larimer BCC
12/14/2017	0900-1600	Larimer County Full Activation EOC Exercise	Larimer EOC and Partners
12/15/2017	0900-1200	Damage Assessment Team Field Training	Larimer EOC Damage Assessment Team

February 8, 2017

NLCERA EMS Advisory Meeting Roster of Attendance:

Date: 2/8/17	NCLERA EMS Committee Meeting Roster		Please update Emails	Please update phone #'s
Please Initial for Attendance	First and Last Name	Organization	Email	Phone #
	Braden Applegate	UCH/PVH	<a href="mailto:Braden.Applegate@uchealth.org">Braden.Applegate@uchealth.org</a>	970-391-4962
	Letitia Betchel	WFD	<a href="mailto:lbetchel@wfpd.org">lbetchel@wfpd.org</a>	970-215-3156/970-568-3232
	Dave Bressler	BH	<a href="mailto:Dave.Bressler@bannerhealth.com">Dave.Bressler@bannerhealth.com</a>	970-502-1127
	Tom Cain	UCH/PVH	<a href="mailto:_Thomas.Cain@uchealth.org">_Thomas.Cain@uchealth.org</a>	
	Hugh Collins	PCFPD	<a href="mailto:h.collins@poudre-canyon-fire-district.org">h.collins@poudre-canyon-fire-district.org</a>	970-881-2472
	Carol Dollard / Norm Miller	RCFD	<a href="mailto:chief@rcvfd.org">chief@rcvfd.org</a>	970-566-2150
	Tom Forbes		<a href="mailto:tfbike@hotmail.com">tfbike@hotmail.com</a>	281-838-5587
	Mike Gavin	PFA	<a href="mailto:migavin@poudre-fire.org">migavin@poudre-fire.org</a>	
	Mike Gress	PFA	<a href="mailto:mgress@poudre-fire.org">mgress@poudre-fire.org</a>	
	Lori Hodges	LC OEM	<a href="mailto:hodgeslr@co.larimer.co.us">hodgeslr@co.larimer.co.us</a>	
	Pamela Howes	BH	<a href="mailto:Pamela.howes@bannerhealth.com">Pamela.howes@bannerhealth.com</a>	303-947-8454
	Mary Makris	PFA	<a href="mailto:mmakris@poudre-fire.org">mmakris@poudre-fire.org</a>	
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	Duane Rorie	Air Link	<a href="mailto:Duane.Rorie@uchealth.org">Duane.Rorie@uchealth.org</a>	970-619-6074
	Bill Salmon	PFA	<a href="mailto:bsalmon@poudre-fire.org">bsalmon@poudre-fire.org</a>	970-218-9406
	Adam Smith	CSUPD	<a href="mailto:adam.s.smith@colostate.edu">adam.s.smith@colostate.edu</a>	
	Darren Tremblay	UCH/PVH	<a href="mailto:darren.tremblay@uchealth.org">darren.tremblay@uchealth.org</a>	
	Justin Whitesell	LCSO	<a href="mailto:whitesjl@co.larimer.co.us">whitesjl@co.larimer.co.us</a>	
	Diane Webber	LCSO	<a href="mailto:webberdl@co.larimer.co.us">webberdl@co.larimer.co.us</a>	970-498-5340
	Carol Workman	FCPD/911	<a href="mailto:cworkman@fcgov.com">cworkman@fcgov.com</a>	970-221-6333
	Chris Wolf	PFA OEM	<a href="mailto:cwolf@poudre-fire.org">cwolf@poudre-fire.org</a>	970-416-2859
	New Members Please write below:			
1	Jim Montague	PFA	<a href="mailto:jmontague@poudre-fire.org">jmontague@poudre-fire.org</a>	