



# NLCERA April 19, 2017

## EMS Advisory Committee Meeting Minutes

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NLCERA EMS Advisory Committee Meeting Minutes:

Attendees: See attached roster

Agenda/Minutes:

- 1) Welcome existing and new members
  - a. **Welcome new members**
    - i. **Ron Hall-Estand - RCVFD**
    - ii. **Donn Maynard – LVFPD**
    - iii. **Ryan McLean – PFA**
    - iv. **Ron Simms – PFA**
    - v. **Pat Songer – PVH EMS (New Chief/Director)**
- 2) Approval of February meeting minutes
  - a. **February 2017 minutes approved**
- 3) Review Purpose and Mission
  - a. **Review: This committee is committed to proactive facilitation and continual improvement of outcome oriented, patient centered, pre-hospital emergency care for citizens in the NLCERA.**
- 4) UCH Operational Update
  - a. **Welcome Pat Songer – New Chief/Director PVH EMS**
  - b. **Other updates?**
    - i. **PVH EMS will be making changes to two cars for coverage reasons based on their data. Other changes may take place in August. PVH EMS will run a three month trial and assess effectiveness. Contact Tom Cain for questions.**
    - ii. **Operations are going well. No other updates**
- 5) PFA Compliance Update
  - c. **Mike Gress' Retirement**
    - i. **last EMS Advisory Committee meeting**
    - ii. **Mike has served with PFA and the area for a very long time (since 1978), and we all wish Mike well in his next endeavors.**
  - d. **NLCERA EMS Contract Map Zone proposed changes**
    - i. **Stakeholder brief and solicit input**

- ii. Bill presented the NLCERA EMS Zone Map proposed changes which PFA, WFPD, and PVH EMS has been working on since December of 2016.
  - iii. Proposed map is based on the commercial layer similar to what other commercial mapping software in smart phones, TomTom, or Garmin may use. An accurate estimate of zone times based on the PVH deployment model to cover the original EMS Contract map.
  - iv. Zone one changes based on commercial layer which should be more accurate.
  - v. Three amendments to the EMS Contract for the third contract year:
    1. New map zones based on commercial layer
    2. Extending the emergent zone 2 time frame from 11:59 to 14:59 for compliance.
    3. Require using an agreed upon coordinated compliance procedure, by PFA, PVH EMS, and WFPD, when coordinated compliance is put in place by any providing agency in the NLCERA.
- 6) Focused discussions on Challenges and Opportunities regarding:
- Communications
    - ReadyOp
      - The ReadyOp program for the NLCERA was developed by Lori Hodges and Bill in March. Bill and Lori demonstrated the significant strategic and operational abilities of the program.
      - NLCERA Group installed in ReadyOp
        - User name and password
          - Bill asked all to write the username and password down for the non-admin version.
          - The Direct link will be placed on the NLCERA webpage of the Poudre-Fire.org website
        - Encourage each agency to use it
          - All NLCERA agencies are encouraged to use the ReadyOp program in practice to be able to use it in a true time of need.
          - Contact Lori Hodges for assistance with the program.
        - Bill to use ReadyOp for sending out NLCERA EMS Advisory Committee meeting reminders, as well as the Quarterly Rural Fire and EMS Chief's meetings.
        - Admin access is:
          - LC OEM – Lori Hodges
          - PFA – Bill Salmon, Mary Makris, Chris Wolf
          - PVH EMS – Tom Cain, Pat Songer
          - NLCERA Agencies – Contact Bill, Mary or Tom for having information updated.
    - Dispatch Centers –
      - CAD
        - Version 2.9 upgrade AVL progress?

- No update available – June 2017
  - Diane updated that the five PSAPS are on track for late 2018 or early 2019 for new Larimer County wide CAD in place.
- Ongoing research
  - At Patient reporting
    - Diane presented a report from LC Dispatch indicating a significant improvement in at patient from rural EMS.
    - Bill requested a copy and thanked Diane for her work on at-patient.
    - Continue encouragement
      - All agencies are encouraged to announce at-patient on scene or when have they access to a phone or radio contact with dispatch during the call.
    - Researching tech options – Future will be a technology assisted option.
  - Call processing – June meeting for discussion
- LZ updates Discussion
  - Lori has lists of LZ's sent to her by fire departments
  - Diane has a list at dispatch
  - Tom Forbes – they need to be verified.
  - Donn – best is to use a GPS and land where you need the air resource
    - True, and need the list for folks who may need it depending on where the call is.
  - Bill requested Lori and Diane send their LZ lists to him and they will be reviewed for redundancies. A master list will be sent to Justin for his crews to validate in the field. (Thank you Justin).
- Air Resource update – Duane Rorey and Pat Songer
  - Bill read an update from Duane reminding that Air Link will become Lifeline on June 1. The new communications center will be established at University, and may be a good time to have a discussion about air resource tracking (consistent theme to identify a way to ensure redundantly dispatched air resources are aware of each other).
  - Reminder it is the fringe areas of states and counties where multiple PSAPs are potentially contacted for the same incident and may not be aware other resources are being requested by cell phones, depending on the tower and carriers.
    - Donn advised how the “membership” for air resource transport can work for the Rural NLCERA. They are working on the issue of different air

- resources arriving and transporting, and it being covered or not covered by the membership agreements.
  - Pat advised of the FAA protocol (135) which he is well versed in and offered his perspective of solving the air resource tracking issue.
    - Pat agreed to be the NLCERA EMS Advisory Committee subject matter expert to help take the safety concerns forward for this committee. (Thank you Pat).
  
- PFA – Encryption compatibility
  - Mike – report on PFA radios
    - PFA will have used 800 Meg radios for sale at a low cost to NLCERA agencies.
    - June 2017 availability.
    - Contact PFA Battalion Chief, Gary Nuckols, with any questions: 970-566-4304.
    - PFA will have CSU and a few other channels encrypted.
  - Diane – Bald Mtn tower for 800 on target for end of summer 2017. Should make a significant difference for 800 communications.
    - Discussion – LVFD and RCVFD are using 800 with success, but has limitations.
    - Future – potential for drone repeater capability. Possible grant opportunity.
  
- OEM (FC and LC)
  - [List of available training](#)
  - Lori – Working on a strategic plan county wide.
    - Will run a full scale exercise by 2019
      - Table tops in 2018
      - Focus – reunification exercise to move people and reunite them.
    - Working on damage assessment project
      - Focus on rapid needs assesemts
    - LC GIS –
      - Working on what mapping is needed for large events?
      - Development of quick maps for OEM and Command.
      - Bill requested Jim Montague be added to the contact meeting invite by LC GIS.
    - Joel –
      - Working on risk projects
        - Focus – access to areas most at-risk and need for planning.

- Critical infrastructure
    - FC & LC OEM working on map of infrastructure social network
      - Infrastructure total info for access by decision makers
      - Protected information
      - Focus is on FC for now, but will be in place county wide.
- Chris –
  - FC OEM hosting ICS Classes
    - ICS 300 & 400 May 15 & 16
    - Register on CoTrain website
    - Chris will send list of other classes to Bill to post on NLCERA page
    - If anyone needs ICS 100, 200, 700 Chris or Lori can arrange for this offering.
- Understanding Radio System – Co-Train Radio 101: Each NLCERA agency assign a person to Enroll in [Co-Train](#) and take Radio 101
  - Discussion from past meetings toward how to provide consistent radio training resources for NLCERA agencies.
  - Radio 101 training overview and free resource to NLCERA agencies on COTrain.
  - CoTrain link is on the NLCERA webpage at the Poudre-Fire.org website (About Us tab, select NLCERA).
- Report back in June if training made a difference in NLCERA organizations?
  - The idea is to have one person from each agency take this training and report on feasibility and quality as a resource to remain current with radio systems and operations training.
- Chris Wolf – FC OEM has 20 800 Meg radios which can be loaned if needed for an incident.
  - Have State MA frequencies
- Justin Whitesell – LCSO has some radio resources also which could be loaned.
- NLCERA Feedback Forms -
  - Encourage use by all NLCERA agencies
  - None received from NLCERA agencies since February meeting.
- Training
  - NLCERA Rural EMS Update
    - PVH EMS 2017 NLCERA Training Plan updates
      - Tom C. advised PVH is working on the plan, and all will remain as it has for now.
      - Next update at the May 20 Rural Chiefs EMS meeting.

- Tom F. – advised appreciate PVH EMS hearing the rural chiefs and continuing the current plan model.
        - Tom F. stressed the importance of face-to-face training offerings for strong BLS.
      - Donn M – Ted is a great instructor, appreciate his time and expertise.
    - PFA/PVH Annual EMS Symposium
      - Training links posted at NLCERA Rural Fire Chief’s webpage
    - Banner EMS offerings
      - Dave B. advised Banner Symposium will be October 15, 2017
        - Information will be put out by TVA and RETAC.
    - Other Opportunities –
    - Rural EMS Fire Chiefs Quarterly Meetings
      - May 20, 2017; 08:30 – 10:00 at Western Ridge Restaurant
        - Proposed NLCERA Map Zone changes
        - PVH EMS 2017 NLCERA Training Plan updates
  - Transport
    - UCH Update
      - PVH EMS rebranding will be delayed until mid-summer.
      - Tom F. – Asked if PV240 will continue to be the primary PV unit responding to the NLCERA mountain departments.
        - Tom C. – Advised PV240 is continuing to respond to the mountains.
    - Banner Update
    - Rural EMS
    - Air Resources
      - Develop actionable efforts to solve multiple air resources
        - Continue efforts with Pat Songer as lead.
    - Lessons learned or improvements?
  - Planning
    - NLCERA –EMS Contract amendments
      - Brief overview: see #5 above
- 7) As time allows - agency updates affecting NLCERA
- a. PFA – Ryan M.
    - i. EMS BC Position in process of hiring
    - ii. Down to four candidates
  - b. LVFD – Donn M.
    - i. New rescue squad
      1. Transport capable
      2. Colorado State cost assist
      3. Diane – name?
        - a. LVFD Rescue 2
    - ii. Six new EMT’s
  - c. Banner –
    - i. Marilyn Fain is no longer with Banner. Julie Cline is new contact
    - ii. New medical director at Banner, more details at next meeting.

8) Other or new business

Please contact Mike Gress or Bill Salmon with any questions. [mgress@poudre-fire.org](mailto:mgress@poudre-fire.org) (970-566-4306); [bsalmon@poudre-fire.org](mailto:bsalmon@poudre-fire.org) (970-218-9406).

Date: 4/19/2017	NCLERA EMS Committee Meeting Roster		Please update Emails	Please update phone #'s
Please Initial for Attendance	First and Last Name	Organization	Email	Phone #
	Braden Applegate	UCH/PVH	<a href="mailto:Braden.Applegate@uchealth.org">Braden.Applegate@uchealth.org</a>	970-391- 4962
	Letitia Betchel	WFD	<a href="mailto:lbetchel@wfpd.org">lbetchel@wfpd.org</a>	970-215- 3156/970- 568-3232
X	Dave Bressler	BH	<a href="mailto:Dave.Bressler@bannerhealth.com">Dave.Bressler@bannerhealth.com</a>	970-302- 1127
X	Tom Cain	UCH/PVH	<a href="mailto:Thomas.Cain@uchealth.org">Thomas.Cain@uchealth.org</a>	
	Hugh Collins	PCFPD	<a href="mailto:h.collins@poudre-canyon-fire-district.org">h.collins@poudre-canyon-fire-district.org</a>	970-881- 2472
X	Carol Dollard	RCVFD	<a href="mailto:chief@rcvfd.org">chief@rcvfd.org</a>	970-566- 2150
X	Tom Forbes		<a href="mailto:tfbike@hotmail.com">tfbike@hotmail.com</a>	281-838- 5587
	Mike Gavin	PFA	<a href="mailto:migavin@poudre-fire.org">migavin@poudre-fire.org</a>	
X	Mike Gress	PFA	<a href="mailto:mgress@poudre-fire.org">mgress@poudre-fire.org</a>	
X	Ron Hall- Estand	RCVFD	<a href="mailto:ronestand2006@yahoo.com">ronestand2006@yahoo.com</a>	
X	Lori Hodges	LC OEM	<a href="mailto:hodgeslr@co.larimer.co.us">hodgeslr@co.larimer.co.us</a>	303-656- 3214
X	Pamela Howes	NCME	<a href="mailto:Pamela.howes@bannerhealth.com">Pamela.howes@bannerhealth.com</a>	303-947- 8454
	Mary Makris	PFA	<a href="mailto:mmakris@poudre-fire.org">mmakris@poudre-fire.org</a>	
X	Donn Maynard	LVPD	<a href="mailto:Livermorechief@gmail.com">Livermorechief@gmail.com</a>	
X	Ryan McLean	PFA	<a href="mailto:rmclean@poudre-fire.org">rmclean@poudre-fire.org</a>	
	Kim Meyer- Lee	LCDH&E	<a href="mailto:kmeyerlee@larimer.org">kmeyerlee@larimer.org</a>	970 498- 6786
	James Perry	GVFD	<a href="mailto:gvpdchief02@gmail.com">gvpdchief02@gmail.com</a>	970-494- 4611



X	Pam Rice	NCME	<a href="mailto:Pamela.Rice@bannerhealth.com">Pamela.Rice@bannerhealth.com</a>	720-205-3938
	Duane Rorie	Air Link	<a href="mailto:Duane.Rorie@uchealth.org">Duane.Rorie@uchealth.org</a>	970-619-6074
X	Bill Salmon	PFA	<a href="mailto:bsalmon@poudre-fire.org">bsalmon@poudre-fire.org</a>	970-218-9406
X	Ron Simms	PFA OEM	<a href="mailto:rsimms@poudre-fire.org">rsimms@poudre-fire.org</a>	
	Adam Smith	CSUPD	<a href="mailto:adam.s.smith@colostate.edu">adam.s.smith@colostate.edu</a>	
X	Pat Songer	UCH/PVH	<a href="mailto:pat.songer@uchealth.org">pat.songer@uchealth.org</a>	
X	Darren Tremblay	UCH/PVH	<a href="mailto:darren.tremblay@uchealth.org">darren.tremblay@uchealth.org</a>	
X	Justin Whitesell	LCSO	<a href="mailto:whitesjl@co.larimer.co.us">whitesjl@co.larimer.co.us</a>	970-829-7970
X	Diane Webber	LCSO	<a href="mailto:webberdl@co.larimer.co.us">webberdl@co.larimer.co.us</a>	
	Carol Workman	FPCPD/911	<a href="mailto:cworkman@fcgov.com">cworkman@fcgov.com</a>	
X	Chris Wolf	PFA OEM	<a href="mailto:cwolf@poudre-fire.org">cwolf@poudre-fire.org</a>	970-416-2859